

# POA

**Policyholders of America**

**888-648-8823**

*POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators, and contractors) who pledge to follow ethical guidelines as set forth by POA.*

*they want to be placed on our referral list. An additional page to fill out also is attached.*

**THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:**

on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any

POA-homeowner requests it.

As a professional, I pledge to provide a true and correct scope of work to be performed and costs thereof, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to adhere to the most stringent

[www.policyholdersofamerica.org](http://www.policyholdersofamerica.org)

As a professional, I pledge to **stay within the areas of my expertise and training** and not venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs. .

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not member of POA.**

POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge **on** behalf of the company named below:

ARC Abatement, Inc.  
Company

Steven R. Chappell  
Name/Title  
Vice-President

8-1-02  
Date

Steven R. Chappell  
Signature

covered, email and/or telephone number for **POA** members to call, charge for estimates (if applicable), and any other details you feel is important. A sheet is attached.

Melinda Ballard, Policyholders of America

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REFERRAL QUESTIONNAIRE: This must be completed by the company pledge so that we can better serve requests for information

NAME OF COMPANY: ARC Abatement, Inc.

GEOGRAPHIC AREA/STATES COVERED: Texas

AREA OF EXPERTISE:

REMEDIATOR

IAQA INVESTIGATOR: (check one or more)

- investigator/tester
- consultant
- field technician

CONTRACTOR (check one)

- General Contractor (Build-back)
- HVAC
- Plumbing

PRIMARY CONTACT: Steven Z. Chappell

SECONDARY CONTACT: Rick Rickels

PHONENUMBER: (214) 340-940 / FAX 214-340-0951

WEBSITE: www.arcabatement.com

EMAIL ADDRESS OF CONTACTS: rickr

Steve Chappell @ arcabatement.com

COMPANY ADDRESS: 10720 Miller Rd. Ste 100

Dallas, TX 75238

NOTE: (If applicable):