

POA

Policyholders of America

888-648-8823

FAX COVER SHEET

TO: John Hayman, Jr., 770-425-0837

FROM: Melinda Ballard

DATE: May 7, 2002

PAGES: 4 including this page

RE: REFERRALS FROM POA

NOTE:

POA is broadening the base of referrals made to members (17,000+ families) and non-members who visit our site. We are creating a special section on the PUBLIC-ACCESS portion of our site called QUALIFIED EXPERTS. Therein, we will list only those companies (remediation companies, testers, consultants and other contractors) who execute our PLEDGE OF PROFESSIONALISM.

It speaks poorly for the industry that one would even be forced to require such an oath to be executed but there are many UNQUALIFIED and UNETHICAL people/companies who have jumped into this area and this pledge is one way to weed out the bad from the good.

It should be viewed as a marketing opportunity for you.

POA does NOT accept membership from IAQ professionals and we do not want anything in return for our referrals.

Please take a look at the pledge and send it back to me at 888-648-8823 if and when you sign it.

Again, only those signing the pledge will be sent referrals.

Thanks.

Melinda Ballard

May 07 02 09:35a

P. 2

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888-616-0023

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators, and contractors) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list. An additional page to fill out also is attached.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT :

As a professional, I pledge to remain **independent** and **not take an advocacy role** for any party involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination** and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to **look for contamination**, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions.** (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).

As a professional, I pledge to **provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner**, if the POA-homeowner requests it.

As a professional, I pledge to **provide a true and correct scope of work to be performed and costs thereof**, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to **adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds.** (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

May 07 02 09:35a

p.4

REFERRAL QUESTIONNAIRE: This must accompany pledge so that we can better serve requests for information

NAME OF COMPANY: KES Science & Technology, Inc.

GEOGRAPHIC AREA/STATES COVERED: USA

AREA OF EXPERTISE:

REMEDIATOR

IAQA INVESTIGATOR: (check one or more)

investigator/tester
 consultant Post-remediation
 field technician

CONTRACTOR (check one)

General Contractor (Build-back)
 HVAC
 Plumbing

PRIMARY CONTACT: John J. Hayman, Jr.

SECONDARY CONTACT: Kris Morlan

PHONE NUMBER: (800) 627-4913

WEBSITE: http:// www.kes-pro.com

EMAIL ADDRESS OF CONTACTS: president@kes-pro.com
kmorlan@kesmist.com

COMPANY ADDRESS: 3625 Kennesaw N. Ind. Pkwy.

Kennesaw, Georgia 30144

NOTE: (If applicable): AiroCide system kills Airborne Anthrax spores, mold spores dust mites, fungi, pathogens such as TB and Small Pox
Kills up to 93% of pathogens in a single pass,
The technology was NASA funded.

KES Master Distributor for Texas Mr. Bill Gammon
of 1119 West 9th Street, Austin, Texas 78703 Office:
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