

**Policyholders of America**  
**8823**

**888-648-**

### **IAQ PROFESSIONAL ETHICS PLEDGE**

*POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators and subs) who pledge to follow ethical guidelines as set forth by POA.*

*The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list.*

#### **THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:**

**As a professional, I pledge to remain independent and not take an *advocacy role* for any party involved in a job referred to me by POA.**

**As a professional, I pledge to not minimize or overstate the level of contamination and what is needed to correct it, for any job referred to me by POA.**

**As a professional, I pledge to look *for* contamination, not look for ways of not finding it on any POA-referred job.**

**As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions. (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).**

**As a professional, I pledge to provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.**

**As a professional, I pledge to provide a true and correct scope of work to be performed and costs thereof, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.**

**As a professional, on POA-referred jobs, I pledge to adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)**

**[www.policyholdersofamerica.org](http://www.policyholdersofamerica.org)**

**As a professional, I pledge to stay within the areas of my expertise and training and not venture out of that area(s) on jobs referred to me or my company by POA.**

**As a professional, I pledge to utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university for sample analysis for all POA referred jobs. .**

**As a professional, I pledge to personally attend or send representatives of my company to attend, at a minimum, one professional conference per year so that I am kept abreast of the latest science, products, and methods used that will impact my business.**

**It is understood that POA receives no compensation for its referrals.**

**It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and I am hereby representing that I am not a member of POA.**

**It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.**

**POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.**

**The undersigned is duly authorized to enter into this pledge on behalf of the company named below:**

Air Filter Sales & Serv, Inc.  
Company

REX WILHOITE, PRES.  
Name/Title CIQP, CMC

Sept. 26, 2002  
Date

Rex Wilhoite  
Signature

Other:

1. Please provide a brief description of services performed:

As a CIAQP and CMC, I provide investigation services for any IAQ related problem.

2. Territory Covered:

Las Vegas, Southern Nev.

3. Telephone Number for POA Members To Call:

1-702-740-5470  
Fax 702 740 5476

4. Email Address:

ajsands@infi.net

5. Website (if applicable):

www.airfiltersalesandsvc.com

6. Charge for Estimates (if applicable):

N/A

7. Any Other Details:

See attached

In the past six to seven years, I have been involved as a CIAQP in approx 150 IAQ investigations

Fax the filled out form and other information to: 888-648-8823. Thank you.

Melinda Ballard, Policyholders of America

## **Bio for Rex Wilhoite**

**Rex is the owner and President of Air Filter Sales & Service, a local Las Vegas company that specializes in the sale of commercial air filters, replacement air filter change services, and indoor air quality services.**

**Rex was born in Knoxville Tenn. In 1944, and lived in that area until his parents moved to the Detroit Mich. area in 1955.**

**After graduating from high school in 1962, he joined the Air Force and served four years as an early warning radar operator.**

**He married in 1963 while serving in the Air Force (is currently divorced) and is the father of two sons, Jason and Jeremy who both work with Rex at Air Filter Sales. Jason and wife Lynn have made him a grandfather of two very beautiful granddaughters. Son Jeremy is single, 26, and a very eligible bachelor.**

**Rex holds an associate degree in electronics and is a 1974 graduate of Saginaw Valley State University. He's been involved in the WAC industry for over 30 years in sales and management positions with Honeywell, American Air Filter, Amens Refrigeration, and the Cambridge Filter Corp.**

**Rex has also been involved in politics; He served as President of a political action organization while living in Point of Rocks, Maryland and while living in Mich. in the 1980's, he was elected to two terms as a school board member of the Wayne/Westland School Board.**

**He has also written several articles, which were published in national magazines regarding indoor air quality issues. He also served as the chairman of the National Air Filtration Asscn's (NAFA) committee that wrote and published the "NAFA Guide to Air Filtration". He was also the author of "The Technology of Clean Air" slide training program that is marketed by NAFA and used throughout the world as a training aid for people involved in the air filtration industry.**

**Rex has been a member of the American Society of Heating Refrigeration and Air Conditioning Engineers (ASHRAE) since 1974, is a member of the American Society of Mechanical Engineers and as a member of the Asscn. of Energy Engineers and holds a certification with this organization as a CERTIFIED INDOOR AIR QUALITY PROFESSIONAL (CIAQP). He is also a registered "Building Air Quality Counselor" for the "Building Air Quality Alliance" program.**

**As an IAQ professional, Rex has performed over 150 comprehensive studies in the Las Vegas area in the past several years and is currently the Chapter Director of the Las Vegas Chapter of The American Indoor Air Quality Council.**

**His hobbies (as most of us have heard) are Sports Car club racing with his Corvette, collecting 1 and 1/8<sup>th</sup> scale die cast Corvettes, and reading. Over the past 30 years he has owned a total of 11 "Vettes" and began his racing hobby in 1967. He has been a member of the LVEA since 1992.**