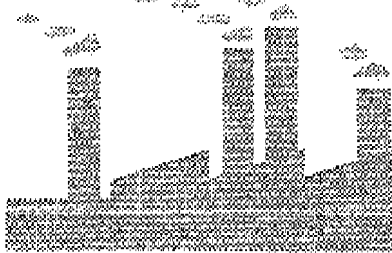


COST CONTROL SERVICES

Building Renovation & Environmental Pollution



219 Diamond Avenue • P.O. Box 378
Brownsville, PA 15417
Phone: 724.785.4434
Fax: 724.785.2952

FAX

To: Melinda Ballard

From: Kermith Sonnier

Fax: 1-888-648-8823

Date: 11-22-03

Phone: Same

Pages: 6 Including Cover Sheet

Re: Cost Control Services (Changes)

CC: _____

<input type="checkbox"/> Urgent	<input checked="" type="checkbox"/> For Review	<input type="checkbox"/> Please Comment	<input type="checkbox"/> Please Reply	<input type="checkbox"/> Please Recycle
---------------------------------	--	---	---------------------------------------	---

Comments:

Hi Melinda
Please replace the current information that
you have for Cost Control Services, LLC with these
six new pages.

Thanks
Dan / Kermith

POA

Policyholders of America

888-648-8823

PUBLIC ADJUSTER PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Public Adjusters who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every Public Adjuster to sign and send back to us if they want to be placed on our referral list. An additional page to fill out also is attached.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:

As a professional, I pledge to not minimize or overstate the level of damage and/or repairs required.

As a professional, I will fully explain in advance to the execution of any contract with me, my fees and what will occur to my fees if I am unsuccessful in securing proper payment for repairs covered by the insurance policy.

As a professional, if I am unable to accomplish the goal of securing proper payment for repairs covered by the insurance policy, and the policyholder is forced to pursue legal recourse against the insurer, I will not seek retribution against the policyholder.

As a professional, I pledge to provide the policyholder with a true and correct copy of any report, bid or estimate for damage done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to provide a true and correct scope of work to be performed and costs thereof, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

As a professional, I pledge to stay within the areas of my expertise and training and not venture out of that area(s).

www.policyholdersofamerica.org

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs. .

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest techniques, science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that: POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA.**

It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) *the* opportunity to appeal the decision to halt referrals.


POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

Cost Control Services, LLC
Company

Kermith Sunnier, Sr.
Name/Title President

11-11-03
Date


Signature

Other: Please provide a brief description of services performed, geographic territory covered, email and/or telephone number for POA members to call, charge for estimates (if applicable), and any other details you feel is important. A sheet is attached.

Fax the filled out form (ALL PAGES) and other information to: 888-648-8823. Thank you.

Melinda Ballard, Policyholders of America

www.policyholdersofamerica.org

REFERRAL QUESTIONNAIRE: This must accompany pledge so that we can better serve requests for information.

NAME OF COMPANY: **Cost Control Services, LLC**

GEOGRAPHIC AREAS/STATES COVERED: **CA, TX, LA, MS, FL**

AREA OF EXPERTISE; **Writing estimates and serving as an expert witness in litigations.**

LICENSED PUBLIC ADJUSTER (License number: 2D53160)

REMIEDIATOR

IAQ INVESTIGATOR: (check one or more)

investigator/tester

consultant

field technician

CONTRACTOR (check one)

General Contractor (**Build-back**)

HVAC

Plumbing

PRIMARY CONTACT: **Kermith Sonnier Sr.**

HOME OFFICE PHONE NUMBER: **724-785-4434** FAX: **724-785-2952**

PRIMARY COMPANY ADDRESS: **Cost Control Services, LLC**
PO Box 378 219 Diamond Avenue
Brownsville, PA 15417

PRIMARY EMAIL ADDRESSES: costcontrolservices@zoominternet.net
ksonnier@zoominternet.net

SECONDARY CONTACT: Greg Harrison

SECONDARY CA PHONE NUMBER: **818-352-1977**

SECONDARY EMAIL ADDRESS: ccontrolsrv@aol.com

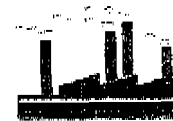
SECONDARY COMPANY ADDRESS: **Cost Control Services, LLC**
PO Box 6837
Burbank CA 91510

COST CONTROL

SERVICES LLC

Federal Tax I.D. #23-2947562

Building Estimating & Environmental Pollution



KERMITH SONNIER

SUMMARY OF QUALIFICATIONS for KERMITH R SONNIER SR

- *Twenty years of wide-ranging insurance adjustment experience at major catastrophes nationwide.*
- *Solid track record of cost containment, effectiveness, dependability, and flexibility.*
- *Proven skills and abilities in supervision, organization, negotiation, financial management, and interpersonal communication.*
- *Extensive knowledge of construction requirements, techniques, and costing methods.*
- *Reputation for honesty, integrity, and professionalism.*

PROFESSIONAL PROFILE

1998 - **COST CONTROL SERVICES, LLC**

Based in Brownsville, PA.

Company Owner/President, Senior Estimator and Appraiser

Cost Control Services, LLC specializes in **building estimating**, cost containment on environmental clean-ups, and **minimizing all costs** associated with any project. Cost Control Services, LLC **prepares estimates** for the insured and their attorneys regarding **property claims** and subsequent litigations against their **insurance carriers** or **self-insurers**. Kermith then becomes the **"expert witness"**, acting on behalf of the insured, during legal **depositions** and **court appearances**. Since 2001 Cost Control Services, LLC has worked very closely with **attorneys** on both sides and has helped to **negotiate settlements** on behalf of the insured in the state of **California**. Some of these settlements ranged from around **\$125,000.00** (one hundred twenty five thousand dollars) to **\$75,000,000.00** (seventy five million dollars).

PERSONAL PROFILE OF KERMIT R SONNIER, SR

Kermith was born and raised *in the small* Cajun community of Oberlin, Louisiana where he **followed in his father's** footsteps into the construction industry, gaining hands-on **experience in residential and commercial construction.**

When **the** building industry suffered a downturn in 1979, he accepted a **claims adjuster position with Crawford and Company.**

Kermith spent his **14 years at Crawford and Company** *traveling to many* of **Mother Nature's most destructive** shows of force by winds, storms, fires, floods, earthquakes, and hailstorms in the **continental United States and in Canada.**

Kermith was the **supervising monitor for cost control at the Ashland Oil Tank Eruption in Pennsylvania and the Exxon Valdez oil spill off the coast of Alaska.**

In 1993, Kermith joined Pilot and Associates and went to Los Angeles, California in January of the following year to work at Pilot's **Commercial Claims Office for Farmers Insurance Company.** In the course of the next three years, he **adjusted more than 250 commercial claims generated by the Northridge Earthquake, including two of the largest condominium complexes in the San Fernando Valley.** While in Los Angeles, from 1993 through 1997, Kermith Sonnier, Sr. was the Assistant Director for Environmental Claims at Pilot and Associates.

In August of 1997, Farmers Insurance Company / Truckers Insurance Exchange terminated Kermith Sonnier, Sr. while he was **working the Northridge Earthquake for standing up an behalf of the policyholder over a dispute that the insured had with the insurance company about the damages to their property and the way their claim was being handled.**

Today, Kermith runs his own company, Cost Control Services, LLC. His company **specializes in building estimating, cost containment an environmental clean-up, and minimizing all costs associated with any project.** Cost Control Services, LLC also **prepares estimates for the insured and their attorneys regarding property claims and if need be subsequent litigations against their insurance carriers.**

Kermith Sonnier Sr.'s Credentials,

1999 Licensed Adjuster in California

1996-1997 CEI Certified Environmental Inspector

CRS **Certified Remediation Specialist**

CES Certified Environmental **Specialist**

1990-1995 Crawford and Company **399.5Hours** of Credit in
courses on topics such as:

Property Adjustment

Fires

Property Construction

Legal Concepts

Investigations

Various **Types** of Claims

Basic Property Adjustment

1980 **Licensed Adjuster in Texas**