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IAQ Technologies FAX transmittal

To: POA Fax: 888-648-8823
 From: Caryl Weber Date: 5/10/02
 Re: Pledge Pages: 1 of 6
 CC:

Urgent For Review Please Comment Please Reply Please Recycle

Info attached.

CONFIDENTIAL

POA

Policyholders of America

888-461-0823

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators, and contractors) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list. An additional page to fill out also is attached.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT

As a professional, I pledge to remain independent and not take an *advocacy role* for any party involved in a job referred to me by POA.

As a professional, I pledge to not minimize or overstate the level of contamination and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to *look for* contamination, not look for ways *of* not finding it on any POA-referred job.

As a professional, I pledge to disclose in *writing*, to a POA-referred *homeowner*, if any restrictions have been placed on me by an insurer *or* other party involved and describe in writing any such restrictions. (This includes but is not *limited* to the *number of* samples taken, areas evaluated for testing *and/or* remediation, requests involving policy provisions or coverage limits, requests to *alter* reports).

As a professional, I pledge to provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to provide a true *and* correct scope of work to be performed and *costs* thereof, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to adhere to *the* most stringent published guidelines *for* assessment and remediation of mycotoxin-producing *molds*. (It is understood that these guidelines, which *may* become mandates and at that time the mandates need only be followed, will change *from* time to time and it is critical that *the* companies we refer business to keep up with and practice the highest standards.)

www.policyholdersofamerica.org

As a professional, I pledge to **stay** within the areas of my expertise and training and **not** venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to utilize, if and when applicable, the services of **an** accredited laboratory or **laboratory** operating under a **public** university for sample analysis for all **POA** referred jobs. .

As a professional, I pledge to personally attend or send representatives of my company **to** attend, **at a minimum**, one professional conference per year so that **I am** kept abreast of the latest science, products, **and** methods used that will impact my business.

It is understood that POA receives no compensation for its referrals.

It is understood that **POA** does not accept any memberships from anyone other than homeowners and their legal representatives and I am hereby **representing** that I am **not** a member of POA.

It is also understood that if **more** than two POA members have issued formal complaints to POA about my services and **POA** has reason to believe those complaints are legitimate, I (or my company) may be taken **off** of the **POA** referral list until further notice. **POA will** extend me (or my company) the opportunity to appeal the decision to **halt** referrals.


POA referrals are provided within a geographic area and **the** geographic region in which you operate **must** be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

IAO Technologies, Inc
Company

Robert M. Kreil
Name/Title

5/8/02
Date


Signature

Other: Please provide a brief description of services performed, geographic territory covered, email and/or telephone number for **POA** members to call, charge for estimates (if applicable), and any other details you feel is important. A sheet is attached.

Fax the filled out form **and** other information io: 888-648-8823, Thank you.

Melinda Ballard, Policyholders of America

REFERRAL QUESTIONNAIRE: This must accompany pledge sa that we can better serve requests for information

NAME OF COMPANY: IAQ Technologies Inc

GEOGRAPHIC AREA/STATES COVERED: United States, mainly east coast

AREA OF EXPERTISE

REMEDIATOR

IAQA INVESTIGATOR: (check one or more)

investigator/tester

consultant

field technician

CONTRACTOR (check one)

General Contractor (Build-back)

HVAC

Plumbing

PRIMARY CONTACT: Robert Krell

SECONDARY CONTACT: Barry Bourgeois/Carol Weber

PHONE NUMBER: (315) 422-2925 / (800) 788-2446

WEBSITE: www.iaqtechnologies.com

EMAIL ADDRESS OF CONTACTS: IAQKrell@aol.com

iaqcweber@aol.com

COMPANY ADDRESS: 4851 McDonald Rd

Syracuse, NY 13215

NOTE: (If applicable): _____

Robert M. Krell, CIAQP, CMRS, CIE, CMC, President
IAQ TECHNOLOGIES, Inc.
 4851 McDonald Road, Syracuse, NY 13215
 (315)487-5558, FAX (315)423-8641, email: IAQKrell@aol.com

PROFESSIONAL EXPERIENCE

President: IAQ Technologies, Inc., June, 1990-present Designed and managed successful indoor environmental consulting and remediation projects for commercial, educational, healthcare and residential facilities throughout the U.S. Sixteen years experience in the Indoor Air Quality Service Industry, Twenty-three years experience in the contracting services industry. Conducted hundreds of IAQ investigations for clients throughout the U.S., since 1991, including numerous mold-related projects. Project Manager for EPA's HVAC System Cleaning Pilot Field Study, 1996-1997.

Noteworthy clients/projects for IAQ training, consulting and remediation include: The Smithsonian Institute (Washington, DC), National Institute of Standards & Technology (Gaithersburg, MD), Delta Airlines (JFK Airport, NY), American College of Physicians Headquarters (Philadelphia, PA), U.S. Environmental Protection Agency (RTP, NC), Cornell University (Ithaca, NY), United Health Services (Binghamton, NY), Omni Royal Orleans Hotel, (New Orleans, LA), New York State Office of general Services (OGS), State University of New York (SUNY), U.S. Postal Service, and the State of Vermont (Montpelier, VT). Ongoing work includes developing & delivering indoor environmental and microbial training programs, indoor environmental consulting, authoring IAQ papers and articles, and presenting at national industry conferences.

- Received "1998 National IAQ Industry Trainer of the Year Award" at Indoor Environment '98, Washington, DC, April, 1998.
- Development committee member, Certified Microbial Remediation Supervisor (CRMS) program, AMIAQ, (2000-present). Authorized trainer for AmIAQ Certification programs on mold and indoor air quality.
- Chairperson, NADCA "Assessment, Cleaning & Restoration of HVAC Systems for Hygiene and Performance" (ACR-2000) industry standard committee, (1998-2000).
- Project Manager for EPA-NADCA HVAC System Cleaning Research Program (1995-2000)
- Chairperson, NADCA Standards Council, (1997-2000)
- Chairperson, NADCA Government Affairs Committee (1994-1996)

PROFESSIONAL ORGANIZATIONS

- American Indoor Air Quality Council (**AmIAQ**), Phoenix, AZ, member. 2000. Certified Microbial Remediation Supervisor (CMRS), **AmIAQ-approved CMRS Trainer**, 2001, Certified Microbial Consultant (CMC), approved CMC Trainer. 2002.
- Association of Energy Engineers (AEE) – Certified Indoor Air Quality Professional (CIAQP), 2001.
- CNY Society of Hospital Engineers (CNYSHE) – Associate member, 1998-present.
- Indoor Air Quality Association (IAQA) – Certified Indoor Environmentalist (CIE), 1998-present.
- National Air Duct Cleaners Association (NADCA), Washington, DC: First Vice-president (1995-97), Second Vice-President (1994-95), Secretary (1992-94). Board of Directors (1990-2000), Northeast U.S. Regional Coordinator (1990-1993).

PUBLICATIONS-Summary

- Technical **Advisory** Board. Indoor Environment Review. a monthly IAQ magazine published by IAQ Publications, MD, (1996-1999).
- Technical Advisory Board, IE Communications (1999-2002).
- Designer & Technical Editor for Certified Microbial Remediation Supervisor 20-hour training program (2001)
- Contributing Editor for NADCA's Ductales, a HVAC hygiene industry publication (1990-2000).
- Technical **Writer/Editor**, NADCA's ACR-2000 HVAC Hygiene Standard (1998-2000).
- Technical articles and papers in industry publications including: Indoor Environment Communications, JCAHO Plant Technology & Safety Series, Engineering Digest, HVAC, AFE Facilities, Cleaning Management, NYS Medical News, – Indoor Air Review, IAQ Journal, Air Conditioning Heating & Refrigeration News, and numerous conference proceedings.

PRESENTATIONS-Summary

Delivered over 300 presentations and training sessions on indoor environmental issues at meetings and seminars throughout the U.S. since 1992. including: Indoor Environments '95-'99, Healthy Indoor Environments 2000, '01 & '02, National Academy of Inspection Building Engineers 2002, AmIAQ Phoenix 2000, CMRS Courses throughout the U.S. since 2001, Hot & Humid Environments '97-'98, IAQ Tools for Schools Seminar Series '98, Microbial Contaminants of Indoor Environments Symposium '98, World Workplace '95 & '96, IFMA '94, BOMA '93, AFE '94-'99, NYS Environmental Expo '93-'95, Healthy Buildings '92, '94-'95, NYS Building Officials '96, Maryland Assoc. of Sanitarians '97, NADCA National Conventions, '91-'00.

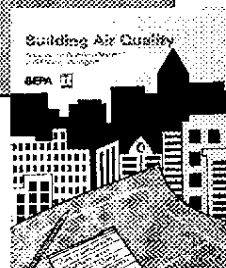


Indoor Environmental Services 2002

"Proven Solutions for Healthier Indoor Environments"

CONSULTING

- IAQ Investigations & Surveys
- Air & Microbial Sampling Services
- Remediation Project Design & Monitoring
- IAQ Controls for Construction Projects
- HVAC Hygiene Evaluations



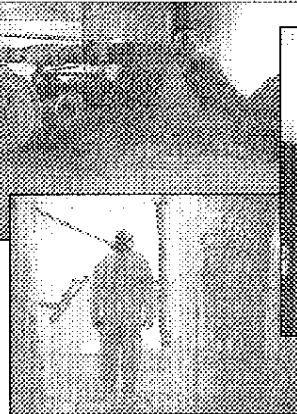
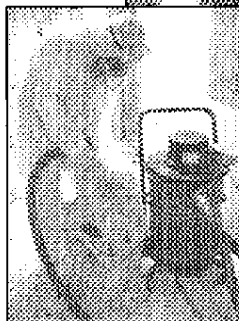
TRAINING

Training for facility staff and service providers on various aspects of Indoor Air Quality including:

- Certified Microbial Remediation Supervisor (CMRS)
- Certified Microbial Investigator (CMI)
- Microbial Remediation Technician (MRT)
- Understanding & Minimizing Microbial Losses
- Building Air Quality 2002
 - Managing HVAC Hygiene for IAQ
- Other Customized Training Programs

REMEDIATION

- Microbial Abatement
- Certified AEGIS MicrobeShield™ Applicator
- Environmental Cleaning
- HVAC Hygiene Services
- Restorative Drying



Questions?

IAQ Technologies, Inc.

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