

POA

Policyholders of America 888-648-8811

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators, and contractors) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list. An additional page to fill out also is attached.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT

As a professional, I pledge to remain independent and not take an **advocacy role** for any party involved in a job referred to me by POA.

As a professional, I pledge to not minimize or overstate the level of contamination and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to **look for** contamination, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions. (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).

As a professional, I pledge to provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to provide a true and correct scope of work to be performed and **costs** thereof, **regardless of** policy limits or *other* restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

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As a professional, I pledge to **stay within the areas of my expertise and training** and not venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs.

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA.**

It is also understood that if more than two **POA** members have issued formal complaints to **POA** about my services and **POA** has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. **POA** will extend me (or my company) the opportunity to appeal the decision to halt referrals.

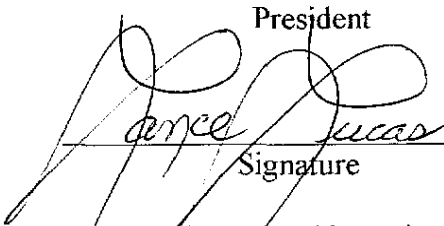
POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

Microbial Remediation Services, Inc. (MRSI)
Company

Lance Lucas, CIE
President

May 8.2002
Date


Signature

Other: Please provide a brief description of services performed, geographic territory covered, email and/or telephone number for **POA** members to call, charge for estimates (if applicable), and any other details you feel is important. A sheet is attached.

Fax the filled out form and other information to: 888-648-8823. Thank you

Melinda Ballard, Policyholders of America

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REFERRAL QUESTIONNAIRE: This must accompany pledge so that we can better serve requests for information

NAME OF COMPANY: Microbial Remediation Services, Tnc. (MRSI)

GEOGRAPHIC AREA/STATES COVERED: TEXAS

AREA OF EXPERTISE

REMEDIATOR

IAQA INVESTIGATOR (check one or more)

- Investigator / Tester
- Consultant
- Field technician

CONTRACTOR(check one)

- General Contractor (Build-back)
- HVAC
- Plumbing

PRIMARY CONTACT LANCE LUCAS, CIE

SECONDARY CONTACT KIMBLE CORIE. CIE

PHONE NUMBER 832 - 328 - 0200

FAX NUMBER 832 - 328 - 0230

WEBSITE UNDER DEVELOPMENT

EMAIL ADDRESS OF CONTACTS MRSI@MICROBIALRS.COM

COMPANY ADDRESS 12988 SUGAR RIDGE BLVD
STAFFORD, TEXAS 77477

NOTE (If applicable) PLEASE *SEE* ATTACHED SHEETS



Houston
12988 Sugar Ridge Blvd.
Stafford, Texas 77477
Office (832) 328-0200
FAX (832) 328-0230

Dallas/Ft. Worth
359 McDonnell
Lewisville, Texas 75057
Office (972) 434-0220
FAX: (972) 434-2455

Watts: 1-866-328-MOLD (6653)

COMPANY

NAME OF COMPANY. MRSI
ADDRESS 12988 SUGAR RIDGE BLVD
STAFFORD, TEXAS 77477
MAIN NUMBER 832-328-0200
FAX NUMBER 832-328-0230
FEDERAL TAX NUM 76-0673613

TEXAS CORPORATION. INCORPORATED MARCH 2001

COTWANY SPECIALIZING IN STRUCTURAL MOLD REMEDIATION

NOT AFFILIATED WITH ANY RESTORATION, RECONSTRUCTION
OR INSURANCE COMPANY

PRINCIPALS:

Kimble Cone, CIE
CEO
Lance Lucas, CIE
PRESIDENT

EXPERIENCE

The principals have over four years combined mold remediation experience, this includes *MRSI* and previous employment with the first mold remediation company located in Houston, Texas. This experience is a combination of both residential and commercial remediation. Mr. Cories' background includes over twenty years asbestos knowledge, while Mr. Lucas is a retired Property General Adjuster, with over twenty years of insurance claims experience along with construction background.

CERTIFICATIONS, LICENSES. AND TRANING

All employees, based on their individual job description, are trained in various levels of mold recognition all the way to a supervisory level of mold remediation. Both Mr. Corie and Mr. Lucas hold the CIE (Certified Indoor Environmentalist) certification. All employees attend continuing education courses. training classes and seminars that will benefit all parties. All certifications are maintained at the Stafford office.

CITIES / STATES WHICH BUSINESS IS PERFORMED

The headquarters of *MRSI* is located in Stafford, Texas with a branch office in Lewisville, Texas and San Antonio. These key locations allow quick access for *MRSI* to perform mold remediation projects anywhere in the state of Texas and surrounding States.

CLIENTS, REFERENCES

MRSI provides service for individual property owners, insurance carriers, attorneys, and or business's that require a mold remediation.

MRSI provides knowledgeable individuals who will review, disseminate and if required, contact the testing company to resolve any question or issues that may present themselves within the report. MRSI will produce an estimate for remediation based on the Scope of **Work** prepared by a Certified Industrial Hygienist.

Once the estimate has been reviewed and approved, **work** will then proceed.

MRSI personnel **work** closely with microbiologist's, Certified Industrial Hygienists, Engineers and others related to microbial investigation.

A reference list will be provided upon request.

INSURANCE

MRSI carries a full line of insurance. which includes: Workman's Compensation, Inland Marine, and Liability.

AFFLIATIONS

MRSI is a member of the Greater Houston and Surrounding area Better Business Bureau and with the **IAQA** (Indoor Air Quality Association, Inc.)