

POA

Policyholders of America

888-648-8823

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators and subs) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list.

THE: PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:

As a professional, I pledge to remain independent and not take an *advocacy role* for any party involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination and what is needed to correct it, for ~~my~~ job referred to me by POA.**

As a professional, I pledge to *look for contamination*, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions. (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).**

As a professional, I pledge to provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to provide a true and correct scope of work to be performed and costs thereof, regardless of policy limits or other restrictions, if my, for my job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to adhere to the **most stringent published guidelines for assessment and remediation of mycotoxin-producing molds. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed will change from time to *time* and it is critical that the companies we refer business to keep up with and practice the highest standards.)**

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As a professional, I pledge to stay within the areas of my expertise and training and not venture out of that area(s) on jobs referred, to me or my company by POA.

As a professional, I pledge to utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university for sample analysis for all POA referred jobs. ,

As a professional, I pledge to personally attend or send representatives of my company to attend, at a minimum, one professional conference per year so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that POA receives no compensation for its referrals.

It is understood, that POA does not accept any memberships from anyone other than homeowners and their legal representatives and I am hereby representing that I am not a member of POA.

It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.


POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

Portico Services Inc.
Company

John Jay Portillo President
Name/Title

1/6/04
Date


Signature

Other:

1. Please provide a brief description of services performed:

Fire, smoke, water and Mold Restoration, Crime Scene Clean-up
Contents Cleaning, Storage and Moving
WE DO ALL Reconstruction and Remodeling work.

2. Territory Covered:

STATE of Texas, Florida, Illinois

3. Telephone Number for POA Members To Call:

1-877-Portico (767-8426) OR Direct 281-808-8124

4. Email Address:

jpartillo@porticoservices.com

5. Website (if applicable):

www.porticoservices.com

6. Charge for Estimates (if applicable):

NO charge

7. Any Other Details:

Portico and its staff is committed to ensuring customers are 100% happy with work that is performed by us. We give a full 5 year warranty on all workmanship and a 10 year warranty against any future mold growth in areas that are remediated. We at portico believe in giving back to local communities by donating 10% of every job to area charities and give a 5% referral bonus to our customers for referring a friend. No job is completed until our clients are 100% satisfied. Portico also does pro-bono work and is a continued partner in Habitat for Humanity.

Fax the filled out form and other information to: 888-648-8823. Thank you.

Melinda Ballard, Policyholders of America

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Portico

Doorway to the Right Choice

About Us

At Portico, we are committed to providing you the highest quality workmanship available. We strive for total 100% customer-satisfaction.

Anything less is unacceptable. Our staff is available 24 hours, 7 days a week & 365 days a year. We respond immediately to your call.

When catastrophe strikes, call us. We give you peace of mind.

FIRE & SMOKE RESTORATION

- Immediate Damage Evaluation
- Prompt Reliable Service
- Complete Soot and Odor Removal
- Contents Pack Out and Restoration
- 24 Hour Emergency Board Up Response

WATER EXTRACTION

- Immediate Damage Evaluation
- State of the Art Water Extraction & Drying Equipment
- Thorough Humidity and Moisture Monitoring
- Structure Drying

CONTENT RESTORATION

- Complete Pack Out and Pack In Service
- Itemized Numeric Inventory
- Climate Controlled Warehouses
- Multiple Storage Cleaning Process

MOLD ENVIRONMENTAL SERVICE

- Mold Remediation
- Multiple Storage Containment Barriers
- Extensive On-Going Training & Recertification
- First Time, All the Time (Post Testing)

GARMENT RESTORATION

- 24 Hour Priority Service Available
- Free Pick-Up and Delivery
- Specializing in Fire, Smoke, & Mold Affected Items.

CONSTRUCTION & REMODELING

- Fire Damage Reconstruction
- Roofing & All Tile Services
- Kitchen and Bathroom Remodeling
- All Types of Demolition Available

Portico
CONSTRUCTION

Portico
GARMENT RESTORATION