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**Policyholders of America 888-648-8823**

**IAQ PROFESSIONAL ETHICS PLEDGE**

*POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators and subs) who pledge to follow ethical guidelines as set forth by POA.*

*The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list.*

**THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:**

As a professional, I pledge to **remain independent and not take an advocacy role for any party** involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination** and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to **look for contamination**, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions.** (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).

As a professional, I pledge to **provide the policyholder with a true and correct copy of the report** done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to **provide a true and correct scope of work to be performed and costs thereof**, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to **adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds.** (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

[www.policyholdersofamerica.org](http://www.policyholdersofamerica.org)

As a professional, I pledge to **stay within the areas of my expertise** and training and not venture *out of that area(s)* on jobs referred to me or my company by POA.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs.

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA.**

It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.

POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

<u>Response Remediation Service Company</u> Company	<u>DINESH CHANDIRAMANI</u> Name/Title VP
<u>10/29/02</u> Date	<u>[Signature]</u> Signature

Other:

1. Please provide a brief description of services performed:

*Mold Remediation, Asbestos Abatement,  
Lead Abatement*

2. Territory Covered:

*TX, OK, AR*

3. Telephone Number for POA Members To Call:

*214 675 3156*

4. Email Address:

*SALES@RRSC.US (Pending) 2 days*

5. Website (if applicable):

*WWW.RRSC.US (Pending) 2 days*

6. Charge for Estimates (if applicable):

*0*

7. Any Other Details:

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Fax the filled out form and other information to: 888-648-8823. Thank you.

Melinda Ballard, Policyholders of America



RESPONSE REMEDIATION SERVICES COMPANY

P.O. Box 461

ADDISON, TX. 75001

PHONE 214-675-3156

FAX 214-459-4910

WWW.RRSC.US

MOLD REMEDIATION

October 30, 2002

Policy Holders of America

Ms. Melinda Ballard

Dear Ms Ballard

I would like to thank you for this opportunity to introduce Response Remediation Services Company (RRSC). RRSC brings together the finest group of individuals to ensure the success of our projects and the best results for our clients.

MP Chandiramani, President is a graduate of Texas A&M University and brings over thirteen years of proven business success. The last eight years have been with Ernst & Young LLP developing leadership, and management skills focusing on customer service with responsibilities that included ensuring compliance with regulatory agencies and project management. The Vice-President of Sales, Dinesh P Chandiramani brings ten years experience in relationship management and quality customer focus to guarantee that client's needs are not only met but are a priority. Emilio Campbell, Supervisor of Operations focuses on delivering quality technical services. Emilio's current certifications and accreditations include:

- Texas Asbestos Contractor Supervisor
- Texas Asbestos Air Sample Technician
- Texas Asbestos Project Monitor
- Texas Asbestos Inspector (Pending)
- Texas Asbestos Project Designer (Pending)
- Texas Asbestos Manager Planner (Pending)
- NY State Asbestos Project Air Sampling Technician
- NY State/ NY City Asbestos Supervisor
- NY State Asbestos Inspector
- NY State Asbestos Project Monitor
- NY State Asbestos Project Designer
- NY Lead-Based Paint Spectrum Analyzer Map 3, 4 (SCITEC Accreditation)
- NY Lead Abatement Contractor Certification
- NY Lead Paint Inspector (RMD'S LPA Accreditation)

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RESPONSE REMEDIATION SERVICES COMPANY

PHONE 214-675-3156

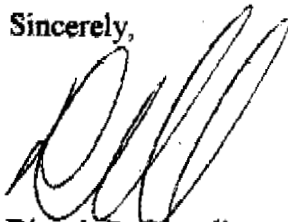
- NY Lead Abatement Supervisor (for Public Building and Housing, Commercial Buildings and Superstructures)
- NY City G-35 Compressor License
- New Jersey Asbestos Safety Technician (AST)
- Pennsylvania Asbestos Supervisor Technician
- Pennsylvania Asbestos Inspector Technician
- # Pennsylvania Asbestos Project Designer
- ± SCITEC Corporation Radiation Training Course Certification
- ± Lead Clearance Technician (EPA Certification as a Sampling Technician)
- SAIC (Science Applications International Corporation) Radiation Accreditation
- 40 Hours Hazardous Waste Operations and Emergency Response 29 CFR 1910.120(e) (HazWoper)
- Confined Space Entry Training (OSHA 1910.146)

Emilio's technical experiences make certain that our client's needs are met with the best possible solutions.

Our team works together to make sure that prompt, effective and quality abatement and remediation services are delivered to our clients.

We look forward to working with you and can be contacted by phone at the number above or by email at [sales@rrsc.us](mailto:sales@rrsc.us).

Sincerely,



Dinesh P. Chandiramani

Vice-President of Sales, Response Remediation Services Company