

Fax Cover Sheet

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Recipient's Name	Melinda Ballard
Organization	
Fax Number	
Telephone Number	
Date	5-21-02
Subject	

Total Number of Pages: 8

Urgent Reply ASAP Please Comment For Your Records

Comments:

<p>I commend your ORGANIZATION AND CODE OF ETHICS IT WAS A PLEASURE TO see you IN AUSTIN</p> <p>Thank You Evan Spiegel</p>
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BRIAN SPIEGEL CR CIE

*NIDRI/ASCR CERTIFIED RESTORER
IICRC CERTIFIED MASTER
IAQA CERTIFIED INDOOR ENVIROMENTIST*

The Badge of
Professional Excellence

PROPERTY DAMAGE RESTORATION

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MOLD REMEDIATION

STRUCTURAL DECONTAMINATION

CONTENTS CLEANING

COMPLETE INTERIOR CLEANING SERVICES

STRUCTURAL REPAIR

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POA

(Policy based on the name of the company) 888-648-8823

FAX COVER SHEET**TO:** Brian Spiegel, 909-591-7274**FROM:** Melinda Ballard**DATE:** May 7, 2002**PAGES:** 4 including this page**RE:** REFERRALS FROM POA**NOTE:**

POA is broadening the base of referrals made to members (17,000+ families) and non-members who visit our site. We are creating a special section on the PUBLIC-ACCESS portion of our site called QUALIFIED EXPERTS. Therein, we will list only those companies (remediation companies, testers, consultants and other contractors) who execute our PLEDGE OF PROFESSIONALISM.

It speaks poorly for the industry that one would even be forced to require such an oath to be executed but there are many UNQUALIFIED and UNETHICAL people/companies who have jumped into this area and this pledge is one way to weed out the bad from the good.

It should be viewed as a marketing opportunity for you.

POA does NOT accept membership from IAQ professionals and we do not want anything in return for our referrals.

Please take a look at the pledge and send it back to me at 888-648-8823 if and when you sign it.

Again, only those signing the pledge will be sent referrals.

Thanks.

Melinda Ballard

www.poa.org/policies/pledge_of_professionalism.pdf

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POA

Policyholders of America, Inc. 1000 17th Street, N.W. Washington, D.C. 20036

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, remediators, and contractors) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if they want to be placed on our referral list. An additional page to fill out also is attached.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT:

As a professional, I pledge to **remain independent and not take an advocacy role** for any party involved in a job referred to me by POA.

As a professional, I pledge to **not minimize or overstate the level of contamination** and what is needed to correct it, for any job referred to me by POA.

As a professional, I pledge to **look for contamination**, not look for ways of not finding it on any POA-referred job.

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any **restrictions have been placed on me by an insurer or other party involved and describe in writing any such restrictions**. (This includes but is not limited to the number of samples taken, areas evaluated for testing and/or remediation, requests involving policy provisions or coverage limits, requests to alter reports).

As a professional, I pledge to **provide the policyholder with a true and correct copy of the report** done on their home by me or my company and do so in a timely manner, if the POA-homeowner requests it.

As a professional, I pledge to **provide a true and correct scope of work to be performed and costs thereof**, regardless of policy limits or other restrictions, if any, for any job referred to me by POA.

As a professional, on POA-referred jobs, I pledge to **adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds**. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep up with and practice the highest standards.)

www.policyholdersofamerica.org

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As a professional, I pledge to **stay within the areas of my expertise and training** and not venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to **utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university** for sample analysis for all POA referred jobs.

As a professional, I pledge to **personally attend or send representatives of my company to attend, at a minimum, one professional conference per year** so that I am kept abreast of the latest science, products, and methods used that will impact my business.

It is understood that **POA receives no compensation for its referrals.**

It is understood that POA does not accept any memberships from anyone other than homeowners and their legal representatives and **I am hereby representing that I am not a member of POA.**

It is also understood that if more than two POA members have issued formal complaints to POA about my services and POA has reason to believe those complaints are legitimate, I (or my company) may be taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.

POA referrals are provided within a geographic area and the geographic region in which you operate must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named below:

SPIEGEL CERTIFIED RESTORATION BRIAN SPIEGEL OR LIE PRESIDENT
 Company Name/Title
May 21, 02 Brian Spiegel
 Date Signature

Other: Please provide a brief description of services performed, geographic territory covered, email and/or telephone number for POA members to call, charge for estimates (if applicable), and any other details you feel is important. A sheet is attached.

Fax the filled out form and other information to: 888-648-8823. Thank you

Melinda Ballard, Policyholders of America

www.policyholdersofamerica.com

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REFERRAL QUESTIONNAIRE: This must accompany pledge so that we can better serve requests for information

NAME OF COMPANY: SPIEGEL CERTIFIED RESTORATION

GEOGRAPHIC AREA/STATES COVERED: CALIFORNIA LA, ORANGE, RIVERSIDE SAN BERNARDINO COUNTIES / EXPERT WITNESS CONSULTING NATIONWIDE AREA OF EXPERTISE:

* REMEDIATOR / EXPERT WITNESS, CONSULTANT CONTENTS AND STRUCTURE

IAQA INVESTIGATOR: (check one or more)

- investigator/tester
- consultant
- field technician

* CONTRACTOR (check one)

- * General Contractor (Build-back)
- HVAC
- Plumbing

PRIMARY CONTACT: BRIAN SPIEGEL CR CIE

SECONDARY CONTACT: DAVID SPIEGEL CR CIE

PHONE NUMBER: (800) 266-5978 FAX 909 591-7274

WEBSITE: UNDER CONSTRUCTION

EMAIL ADDRESS OF CONTACTS: SPIEGEL@earthlink.NET

COMPANY ADDRESS: 4299 STATE ST. MONTCLAIR CA 91763

NOTE: (If applicable):

SPIEGEL

CERTIFIED RESTORATION

SINCE 1950

RESUME

BRIAN SPIEGEL, CR CIE

CONSULTANT AND EXPERT TESTIMONY

(800-) 266-8988

Offering expert testimony and consulting services regarding property damage restoration mold remediation, mold contamination and/or sewage damage. I have spoken nationally and internationally on property damage restoration and mold contamination related topics. I spoke at the Property Loss Research Bureau (PLRB) national mold symposium in Charlotte North Carolina and the Forensic consultants Association on toxic mold litigation in California. I have also written articles for industry trade magazines.

Recently elected to a three-year term (through 2005) as Director on the Board for The Association of Specialist in Cleaning and Restoration Foundation. I have served a two-year term (March 96-97 & 97-98) as the President of the National Institute of Disaster Restoration (NIDR), a division of The Association of Specialists in Cleaning and Restoration (ASCR) which is an International trade association. ASCWNIDR has a membership of over thirteen hundred qualified professionals, principally located throughout the United States and Canada with other members located throughout the world. The purpose of the organization is to develop professional standards through education and ethical practices. I have served over six years on the NIDR National Advisory Committee and have also served two years as Certified Restorer Chairman. I served on the Association of Specialists in Cleaning and Restoration (ASCR) National Board of Directors (96-98). In 1998, I was given the ASCR Distinguished Service Award and the Coveted Martin King Award. I was interviewed on ABC TV's Good Morning America on mitigating water damage as well as other T.V and radio interviews.

I am the co-owner of a family business, Spiegel Certified Restoration, which serves the Southern California area. Established in 1950, specializing in Property damage restoration both contents and structure. We maintain plant and storage facilities equipped with mold decontamination chambers and a large humidity controlled dry room. Our services include restoring property damages related to mold, sewage backflow decontamination, water, fire wind, earthquake, odors, vandalism and indoor environmental problems, with special expertise in carpet, valuable rugs, upholstery, drapery and air duct cleaning.

CREDENTIALS

44 years experience in the cleaning and property damage industry

Certified Restorer- CR - NIDR/ASCR

Certified Indoor Environmentalist- CIE - IAQA

Senior Practicing Certified Carpet Inspector-IICRC

IICRC Certified Master in Cleaning and Restoration

Certified Air Duct Cleaner - MSHI / ASCR

IICRC CERTIFICATIONS IN THE FOLLOWING CATEGORIES:

Water/Fire/Odor/Carpet and upholstery fabric cleaner/Carpet repair and reinstallation.

Attended many Cleaning Restoration, Mold, and Indoor Air Quality Schools and Seminars throughout the United States and Canada for many years.

- *Contents and Structural Damage
- *Appraisal and Investigation
- *Formal Reports with Photo Documentation
- *Procedural Recommendations for Restoration Projects
- *Industry Standards
- *Resolve Disputes between Carrier, Insured, and Public Adjuster
- *Claim Analysis and Investigation
- *Determine if Damage is Related to Loss
- "Determine Scope of Loss
- *Analysis of Charges
- *Concrete Moisture Emission Testing
- "Determine Cause of Damage
- *Creative Solutions
- 'Inspection and Trouble Shooting
- *Water Damage
- *Odor Contamination
- *Mold Remediation
- *Sewage - Backflow & Disinfection
- *Fire and Smoke Damage
- *Tear Gas Clean-up
- *Wood Floor Forensics
- *Subrogation Disputes
- *IAQ Problems / Indoor Environmental Issues
- *Supervise Restoration Projects
- 'Expert Corrective Services
- *Inventory Damaged Contents
- *Educational Classes
- *Cleaning: Carpet, Upholstery, and Draperies
- *Cleaning Oriental, American Indian, and All Hand Woven Rugs

TRADE ASSOCIATION AFFILIATIONS

- ASCR- Association of Specialists in Cleaning and Restoration
- NIDR- National Institute of Disaster Restoration
- WLI- Water Loss institute
- NIRC- National Institute of Rug Cleaning
- CUCI- Carpet and Upholstery Cleaning Institute
- MSHI- Mechanical Systems Hygiene Institute (Duct Cleaning)
- IICRC- Institute of Inspection Cleaning and Restoration Certification (Certified Firm)
- CFI- Carpet and Fabric Institute
- WFCA- World Floor Covering Association
- IAQA- Indoor Air Quality Association
- NWFA - National Wood Flooring Association

PRICING SCHEDULE

TECHNICAL SERVICES	EXPENSES	
(Includes travel both ways)	Mileage	\$0.50/mile
Consulting & Inspections \$135 / hour	Digital Color Photographs	Open item
	Parking	As Required
	Airfare	As Required
LEGAL SERVICES (COURT PROCEEDINGS)	Ground Transportation	As Required
(Includes travel both ways)	Lodging	As Required
Depositions \$295 / hour	independent Lab Work/Testing	As Required
Arbitration/Mediation \$295 / hour		
Expert Witness \$295 / hour		
Appraisal Process \$295 / hour	(SUBJECT TO CHANGE)	
	(4 HOUR MINIMUM)	