

Fax

|||||
STEAMMASTER
Cleaning and Restoration

TO: Melinda **FAX:** 888-648-8823
FROM: Gary Gilman **DATE:** 10/7/02
RE: **PAGES:** 3
CC: **PHONE:** 970-476-1680

Urgent For Review Please Comment Please Reply Please Recycle

• **Comments**

Melinda, Thanks for adding Steam Master to your Contractor List. How long has this list been up & running? Please let us know if we can provide you any other information on our company.

Gary Gilman

Post Office Box 399 • Minturn, Colorado • 81645 (970) 827-5555
0102 Continental Court, Unit C-18 • Breckenridge, Colorado • 80424 (970) 453-2442
FAX (970) 827-4217 • info@steammaster.com • www.steammaster.com



EMPOWERING THE POLICYHOLDER

FEATURES

Members Sign In

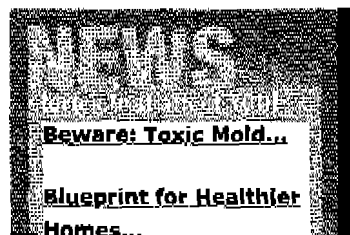
Limited Access Members Sign In (FREE)

Not A Member: Join POA!

Join As A Limited Access Member (FREE)

Search Our Documents

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Effective Mold Risk Management Offers Competitive Advantages...

Only Working to Get Your... Done



Home President's Message What To Do Path Policyholder When A Claim Goes Bad FAQ Medical Legal Library Legislative

POA PLEDGE OF PROFESSIONALISM

IAQ PROFESSIONAL ETHICS PLEDGE

POA is proud to refer its members to Indoor Air Quality professionals (testers, consultants, rem and subs) who pledge to follow ethical guidelines as set forth by POA.

The following is the pledge we ask each and every contractor to sign and send back to us if the be placed an our referral list.

THE PLEDGE TO UPHOLD PROFESSIONAL AND ETHICAL CONDUCT!

As a professional, I pledge to remain independent and not take an advocacy role for any involved in a job referred to me by POA.

As a professional, I pledge to not minimize or overstate the level of contamination and w neded to correct it, for any job referred to me by POA.

As a professional, I pledge to look for contamination, not look for ways of not finding it on al referred job,

As a professional, I pledge to disclose in writing, to a POA-referred homeowner, if any restricti have been placed on me by an insurer or other party involved and describe in writing such restrictions. (This includes but is not limited to the number of samples taken, areas eva testing and/or remediation, requests involving policy provisions or coverage limits, requests to reports).

As a professional, I pledge to provide the policyholder with a true and correct copy of the report done on their home by me or my company and do so in a timely manner, if the POA-homeown requests it,

As a professional, I pledge to provide a true and correct scope of work to be performed and costs thereof, regardless of policy limits or other restrictions, if any, for any job referred to me by POA

As a professional, on POA-referred jobs, I pledge to adhere to the most stringent published guidelines for assessment and remediation of mycotoxin-producing molds. (It is understood that these guidelines, which may become mandates and at that time the mandates need only be followed, will change from time to time and it is critical that the companies we refer business to keep with and practice the highest standards.)

As a professional, I pledge to stay within the areas of my expertise and training and not venture out of that area(s) on jobs referred to me or my company by POA.

As a professional, I pledge to utilize, if and when applicable, the services of an accredited laboratory or laboratory operating under a public university for sample analysis for all POA referred jobs.

As a professional, I pledge to personally attend or send representatives of my company to attend, at a minimum, one professional conference per year so that I am kept abreast of latest science, products, and methods used that will impact my business.



It is understood that POA receiver no compensation for its referrals.

It is understood that POA doer not accept any memberships Prom anyone Other than homeown their legal representatives and I am hereby representing that I am not a member of POA

Disclaimers

It is also understood that If more than two POA members have issued formal complaints to POA my services and POA has reason to believe those complaints are legitimate, I (or my company) taken off of the POA referral list until further notice. POA will extend me (or my company) the opportunity to appeal the decision to halt referrals.

POP referrals are provided within a geographic area and the geographic region in which you op must be provided.

The undersigned is duly authorized to enter into this pledge on behalf of the company named b

Steammaster Carpet Cleaning and Restoration Inc.

Company Name

Date 10/7/02

Date

Title Pres

Signature

Other:

1. Please provide a brief description of services performed: Water Extraction, structural & crawl space Deseccant Drying, Mold Remediation, Demolition

2. Territory Covered: Eagle & Summit Counties, Cortland, Pitkin, Routte, C Loffer, Grand Counties (Resort areas of Central Cole mountains Vail, Breckenridge, Aspen, Steamboat, etc)

3. Telephone Number for POA Members To Call: 970-827-5335 or 1-800-527-1253

4. Email Address: Gary @ im

5. Website (if applicable): www.Steammaster.com

6. Charge for Estimates (if applicable): only Trip charges if outside our normal service area.

7. Any Other Details: We currently have 5 IAQA appraed C-MR's on staff we are A-S-C-R members I attended the IAQA 2002 meeting in Orlando

Fax the filled out form and other information to: 888-648-8823,

Thank you.

Melinda Ballard, Policyholders of America

www.policyholdersofamerica.org